

Latest Version: October 2024

Terms and Conditions for Unifone's 'Perks for Pals' Loyalty Program

- 1. Referral Eligibility:** To be eligible for the referral credit, the individual you refer to Unifone must successfully become a Unifone customer. Referral credit is not applicable if the referral is merely inquiring about our services or comparing prices with other providers.
- 2. Account Ownership:** Referrals leading to connections on your own account or for which you are the bill payer are not eligible for the referral program.
- 3. Processing Time:** The duration of the connection process may vary. If you believe you or the referred person have not received the \$50 credit, please verify with the referred person the date they became a Unifone customer and the account name they used before contacting us.
- 4. Billing Process:** Unifone will invoice any service installation charges and part-month connection fees upon providing the service. The part-month connection fee covers the remaining days of the month the customer is connected. The first full month's payment will be invoiced on the last day of the month they are connected. Referral credits for both the existing and new customer will be applied to each account just before the next invoice is generated, once the new customer's first full month's invoice is paid.
- 5. Payment Procedure:** Please make full payments for your connection as indicated on the invoice, without deducting amounts related to the referral credit. The credit will be clearly displayed on your invoice once applied, and you can pay the reduced amount after following the specified process.
- 6. Credit Usage:** Referral credits are applicable exclusively toward Unifone services and cannot be exchanged for cash. Both the referrer and the referred customer must be active Unifone customers to qualify for the referral credit.
- 7. Account Termination:** If you cease to be a Unifone customer and your account holds a referral credit, we will either transfer the credit to your bank account or apply it to offset any early termination fees you may owe.
- 8. Account Status:** To qualify for the referral program, your Unifone account must be in good standing with no overdue amounts. Credits cannot be utilized to settle overdue amounts on your account without prior consent from Unifone management.
- 9. Exclusions:** Corporate customers and Subdividers are not eligible for participation in this promotion.

10. **Notification Requirement:** To ensure the credit is applied to your account, we must be informed of the referral as soon as the referred person contacts us or when you contact us on their behalf. Credits will not be granted for existing connections or connections that we were unaware were a result of a referral. We do not offer retroactive refunds; you must inform us of the referral at the time of the referred person's initial inquiry.